## Financial Assistance Policy (STJRC-2555)

## Appendix 5

## **Public Access to Policy**

Information on the GHS Financial Assistance Policy, and the GSTJ Self-pay Billing and Collection Policy will be made available to patients and the community served by GSTJ free of charge through a variety of sources.

1. Patients and guarantors may request copies of the Financial Assistance Policy, the Self-Pay Billing and Collection Policy, the Financial Assistance Application, and/or the Plain Language Summary via mail at:

Gundersen St. Joseph's Hospital and Clinics 400 Water Ave. Hillsboro, WI 54634

- 2. Patients and guarantors may request copies of the Financial Assistance Policy, the Self-Pay Billing and Collection Policy, the Financial Assistance Application, and/or the Plain Language Summary via phone at (608) 489-8198.
- 3. Patients and guarantors may download copies of the Financial Assistance Policy, the Self-Pay Billing and Collection Policy, the Financial Assistance Application, and/or the Plain Language Summary via www.gundersenhealth.org/faa.
- 4. Patients and guarantors may request copies of the Financial Assistance Policy, the Self-Pay Billing and Collection Policy, the Financial Assistance Application, and/or the Plain Language Summary in person at the following locations:
  - Gundersen St. Joseph's Hospital and Clinics 400 Water Ave Hillsboro, WI 54634 (608) 489-8000
  - Gundersen St. Joseph's Elroy Clinic 125 Main Street Elroy, WI 53929 (608) 462-4116
  - c. Gundersen St. Joseph's Wonewoc Clinic 301 Railroad Street Wonewoc, WI 53968 (608) 464-3575