

**Financial Assistance Policy
(GL-2555)
Appendix 5**

Information on the GHS Financial Assistance Policy, and the GHS Self-pay Billing and Collection Policy will be made available to patients and the community served by GHS free of charge through a variety of sources.

1. Patients and guarantors may request copies of the Financial Assistance Policy, the Self-Pay Billing and Collection Policy, the Financial Assistance Application, and/or the Plain Language Summary via mail at:

Gundersen Health System
Customer Financial Services; Mailstop: NCA3-01
1900 South Avenue
La Crosse, WI 54601

2. Patients and guarantors may request copies of the Financial Assistance Policy, the Self-Pay Billing and Collection Policy, the Financial Assistance Application, and/or the Plain Language Summary via phone, Gundersen Health (608) 775-8660 or (800) 362-9567, ext. 58660.
3. Patients and guarantors may download copies of the Financial Assistance Policy, the Self-Pay Billing and Collection Policy, the Financial Assistance Application, and/or the Plain Language Summary via or <https://www.gundersenhealth.org/patients-visitors/financial-assistance>.
4. Patients and guarantors may request copies of the Financial Assistance Policy, the Self-Pay Billing and Collection Policy, the Financial Assistance Application, and/or the Plain Language Summary in person at the following locations:
 - Gundersen Lutheran Medical Center
1900 South Avenue, La Crosse, WI
Emergency Services 1st Floor (608) 775-4078
 - Gundersen Clinic
1901 South Avenue, La Crosse, WI
Patient Business Services, 1st Floor (608) 775-4078
 - Gundersen Clinic
3111 Gundersen Drive, Onalaska, WI
Patient Business Services, 1st Floor (608) 775-8630
 - Gundersen Boscobel Area Hospital &
Clinics 205 Parker St, Boscobel, WI
Emergency Services & Patient Financial Services (608) 375-4112

- Gundersen Boscobel Area Hospital & Clinics
208 Parker St, Boscobel, WI
Registration Desk (608) 375-4144
- Gundersen Boscobel Area Hospital & Clinics
220 Lincoln Ave, Fennimore, WI
Registration Desk (608) 822-3737
- Gundersen Boscobel Area Hospital & Clinics
525 Wisconsin Ave, Muscoda, WI
Registration Desk 739-3138
- Gundersen Moundview Hospital & Clinics
402 W Lake St Friendship, WI (608) 339-8448
- Palmer Home Health & Hospice 200
Jefferson St West Union, IA (563) 422-6267 (800) 335-0711
- Palmer HME
200 Jefferson St West Union, IA (563) 422-9714
- Palmer Home Health & Hospice Palmer HME
955 N. Fredrick Ave, Oelwein, IA (319) 283-4489
- Gundersen St. Elizabeth's Hospital
Patient Accounts Department
1200 Grant Boulevard West, Wabasha, MN
- Gundersen St. Elizabeth's Alama Clinic
204 South Main Street, Alma, WI
- Gundersen St. Joseph's Hospital & Clinics
400 Water Ave, Hillsboro, WI (608) 489-8000
- Gundersen St. Joseph's Elroy Clinic
125 Main Street Elroy, WI (608) 462-4116
- Gundersen St. Joseph's Wonewoc Clinic
301 Railroad Street, Wonewoc, WI (608) 464-3575

- Gundersen Tri-County Hospital & Clinics
18601 Lincoln Street, Whitehall, WI
Emergency Department – 2nd Floor
Customer Financial Services - 2nd Floor (715) 538-4361
- Gundersen Tri-County Hospital & Clinics
420 S. Peterson Avenue, Blair, WI (608) 989-2505
- Gundersen Tri-County Hospital & Clinics
35791 Osseo Road, Independence, WI (715) 985-2351